Telecommunications Carriers
AUTHORIZED UTILITY REPRESENTATIVE FORM

CERTIFICATED COMPANY INFORMATION

Company Name: TouchTone Communications, Inc.		FEIN/SSN:
DBA/FKA: TouchTone		Telephone #
Mailing Address: 3 Wing Drive		

City: Cedar Knolls	State: NJ	ZIP Code: 07927

ILEC	IXC 2002-364-C	CLEC	Wireless ETC

REGISTERED AGENT INFORMATION

Registered Agent: Cogency Global		
Mailing Address: 2 Office Park Court		

City: Columbia	State: South Carolina	ZIP Code: 29223

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION

General Manager

Name: Gary Glodeck

Address: 3 Wing Drive

City: Cedar Knolls	State: NJ	ZIP Code: 07927

Phone: (800) 266-4006	Email: gcglodek@touchtone.net	Fax:

Emergency Contact – Non Office Hours

Name: Gary Glodeck

Phone: (800) 266-4006	Email: gcglodek@touchtone.net	Fax:

Customer Relations/Complaints Rep

Name: Tom Ford

Address: 3 Wing Drive

City: Cedar Knolls	State: NJ	ZIP Code: 07927

Phone: (800) 266-4006	Email: tford@touchtone.net	Fax:

Complaints Rep for Complaint Escalation

Name: Daniel Velez

Address: 3 Wing Drive

City: Cedar Knolls	State: NJ	ZIP Code: 07927

Phone: (800) 266-4006	Email: dvelez@touchtone.net	Fax:

Customer Toll Free Contact Number: (800) 266-4006

Engineering Operations

Name: Gary Glodeck

Address: 3 Wing Drive

City: Cedar Knolls	State: NJ	ZIP Code: 07927

Phone: (800) 266-4006	Email: gcglodek@touchtone.net	Fax:

Test and Repair

Name: Tom Ford

Address: 3 Wing Drive

City: Cedar Knolls	State: NJ	ZIP Code: 07927

Phone: (800) 266-4006	Email: tford@touchtone.net	Fax:

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UTILITY REPRESENTATIVE INFORMATION		
Regulatory Officer		
Name & Title: In Care of CLA - Mr. Orvin Moore: Senior, Atlanta Telecom Division (also email to: atlantaregulatory@ticket.claconnect.com)		
Address: 3575 Piedmont Road Northeast, Building 15		
City: Atlanta	State: Georgia	ZIP Code: 30305
Phone: 678-203-0271	Email: Orvin.Moore@claconnect.com	Fax:
Annual Report Form Mailings		
Name & Title: In Care of CLA - Mr. Orvin Moore: Senior, Atlanta Telecom Division (also email to: atlantaregulatory@ticket.claconnect.com)		
Address: 3575 Piedmont Road Northeast, Building 15		
City: Atlanta	State: Georgia	ZIP Code: 30305
Phone: 678-203-0271	Email: Orvin.Moore@claconnect.com	Fax:
Dual Party Invoice Mailings		
Name & Title: TouchTone Communications, Inc. does not support dual party invoice mailings.		
Address:		
City:	State:	ZIP Code:
Phone:	Email:	Fax:
Universal Service Fund Mailings		
Name & Title: In Care of CLA - Mr. Orvin Moore: Senior, Atlanta Telecom Division (also email to: atlantaregulatory@ticket.claconnect.com)		
Address: 3575 Piedmont Road Northeast, Building 15		
City: Atlanta	State: Georgia	ZIP Code: 30305
Phone: 678-203-0271	Email: Orvin.Moore@claconnect.com	Fax:
Gross Receipts Mailings		
Name & Title: In Care of CLA - Mr. Orvin Moore: Senior, Atlanta Telecom Division (also email to: atlantaregulatory@ticket.claconnect.com)		
Address: 3575 Piedmont Road Northeast, Building 15		
City: Atlanta	State: Georgia	ZIP Code: 30305
Phone: 678-203-0271	Email: Orvin.Moore@claconnect.com	Fax:
Lifeline Contact		
Name & Title: TouchTone Communications, Inc. does not support Lifeline services.		
Address:		
City:	State:	ZIP Code:
Phone:	Email:	Fax:

FORM PREPARER INFORMATION	
This form was completed by: Laura Garfinkel	
Signature: /s/ Laura Garfinkel	
Title: Director: CLA (Atlanta Telecom Division)	Date: 12/082021

RETURN COMPLETED FORM TO: Public Service Commission of SC   Office of Regulatory Staff
                                Docketing   Department   **AND**   Attn. Kari Munn
                                101 Executive Center Drive, Suite 100   1401 Main Street, Suite 800
                                Columbia, SC 29210   Columbia, SC 29201